

## IMPORTANT CUSTOMER INFORMATION

### Current refrigerant strategy and the EU F-Gas Regulation

Dear customers,

We would like to proactively inform you about the latest developments regarding the refrigerants used in our flow-through and immersion coolers.

Due to the new EU F-Gas Regulation (EU) 2024/573, we are adapting our product range to ensure long-term legal certainty and high energy efficiency.

#### Grandfathering and repairs

All existing systems (operating with R407c, R134a or R513a) are covered by an indefinite grandfathering provision. You may continue to operate your systems without restriction.

#### Important note regarding the repair ban

There is currently no general ban on repairs to existing systems. Necessary repairs, such as the replacement of compressors or components, remain permitted and possible. The EU Regulation focuses primarily on the placing on the market of new equipment.

#### Availability of refrigerants with a GWP < 150

Many customers are enquiring about the availability of refrigerants such as R134a (GWP 1,430) and R407c (GWP 1,774).

Due to the quota system under the EU Regulation, the quantity of newly produced ('fresh') refrigerant is falling continuously. This is leading to rising prices and limited availability of new refrigerant. Whilst R134a and R407c may still be available in limited quantities as new refrigerant, the market will increasingly rely on recycled or reclaimed refrigerant.

However, the supply of these substances for repair work on existing systems remains guaranteed.

#### Our strategy (from January 2027)

| Power rating | Ney refrigerant from 01/2027    |
|--------------|---------------------------------|
| 0 - 12 kW    | R454c (GWP 146)   R290 (GWP 3)  |
| over 12 kW   | R513a (GWP 631)   R32 (GWP 675) |

Please do not hesitate to contact us if you have any queries.

Yours faithfully,

The DAIKIN Fluid Technology GmbH team